# CARERS SUPPORT

North Central London Health and Care
Integrated Care System

## more information

If you have further questions or would like more information about the project, *WhatsApp* us on **07821 643843** *or email* **hello@nclcarersupport.org**

**The NCL Carers web portal gets carers connected to support and matches them to heir local carers organisation depending on their postcode. Carers can register themselves or be referred by professionals.**

### 1 Why do carers need to register?

The registration process enables us to ensure that the carer is contacted by the appropriate support organisation based on the borough that they live in.

### 2 What if there is more than one carer?

It is possible to register up to 3 carers who are providing care in cohesion so anyone with a caring role can get the support that they need individually, even if they live in different boroughs.

### 3 What if the carer does not live in one of the five boroughs?

Carers outside of North Central London can still register, and we will make sure that they are referred to the carers organisation local to them.

### 4 How soon will the carer be contacted?

That will depend on the local carers organisation but most will aim to make initial contact within 5 - 10 working days.

### 5 What support will the carer be offered?

Different carers organisations offer different support depending on their locality. Visit the website to find out more.

### 6 Is there information and where can I get it?

There are display posters and postcards and information booklets for carers. You can order them for free by emailing us or scanning the below QR code.

**order materials:**

### 7 What if the carer does not want to register? What shall I do?

Carers can self-refer at a time suitable to them. You can provide materials to ensure they know where to come back to get support.

**scan the QR code or use the link below:**

**nclcarersupport.org**

**support delivered by your local carers organisation**

barnet carers · Camden Carers · Carers First · Enfield Carers Centre – Supporting people who care · ICH Islington Carers Hub